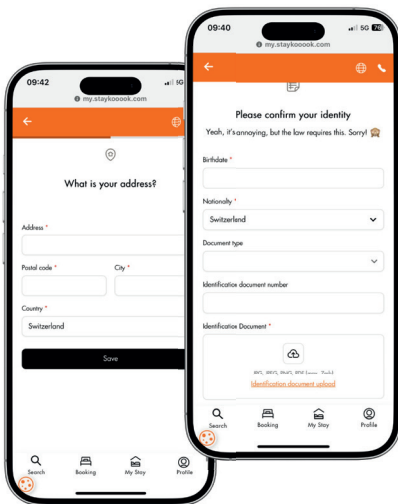
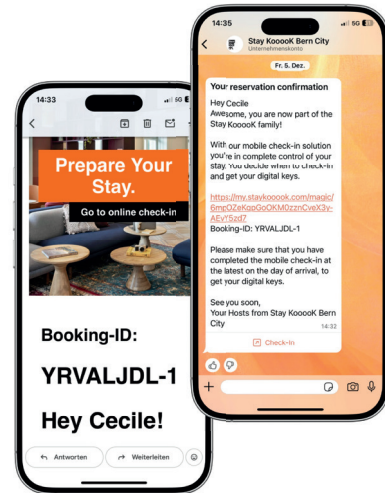


Online check-in step by step

Pre-check-In:

1. Start online check-in

After making your reservation, you will receive your personal check-in link directly by email and/or WhatsApp. You can use this link to conveniently check in online. Your booking ID can also be found in the email.



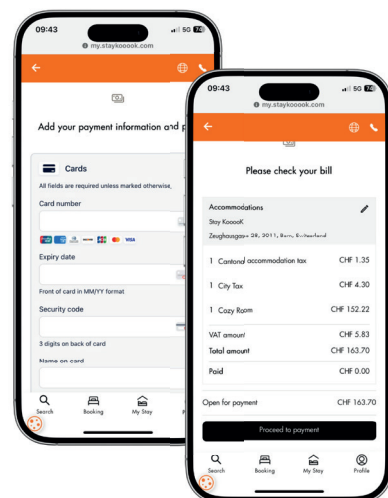
2. Enter personal details

Enter your personal details such as your email address, mobile phone number, address, date of birth and your passport or identity card number.

3. Pay for your stay

Pay your outstanding bill directly via the check-in link using your credit card.

This completes your pre-check-in and you are ready for your arrival.



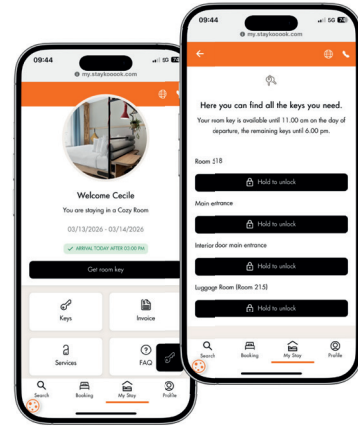
Arrival & Stay:

1. Activate key

On the day of your arrival, you can activate your digital keys via the guest link.

Access times:

- From 8:00 a.m. (day of arrival): Public areas
- From 3:00 p.m. (day of arrival): Room access
- Until 11:00 a.m. (day of departure): Room access
- Until 6:00 p.m. (day of departure): Public areas



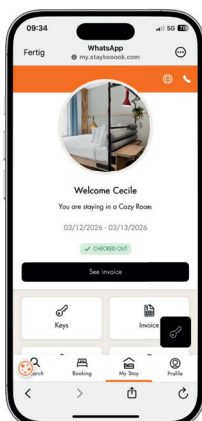
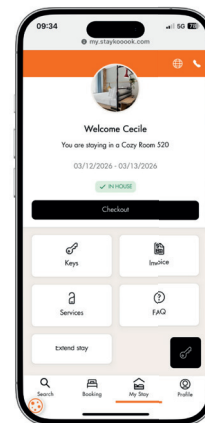
2. My Stay

In My Stay, you will find all the important information about your stay:

- View invoices and change your billing address
- Book extras
- Access your digital key
- Public transport timetables, information about hosts and events
- Helpful FAQs

3. Check-out

On the day of departure, the check-out button will appear in the guest link. With one click, you are checked out.



4. Invoice

You can download your invoice as a PDF starting on the day of departure and up to 14 days after check-out.